



## Adult Social Care: Friends and Family

### Introduction

In this survey, we will ask you questions about what it is like to use Adult Social Care services in Bexley.

We will ask you questions about the staff who helped you, and how happy you were with your experience.

### Tell us about your care assessment and review.

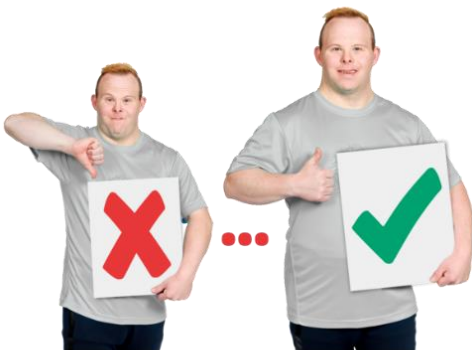


1. Were you treated with respect?

Yes

No

2. What could we have done better?



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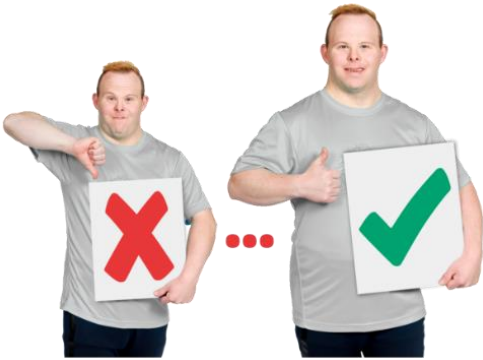


3. Did you feel involved in making decisions about your care?

Yes

No

4. What could we have done better?



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Tell us about your care plan.



5. Did you get all the information you needed about your care?

Yes

No

I don't know



6. Were you given lots of choices for your care?

Yes

No



7. Does your care plan let you do everything you want to do?

Yes

No



8. Did your carer get a Carer's Assessment?

Yes

No

I don't know

Tell us what you think about Adult Social Care services.

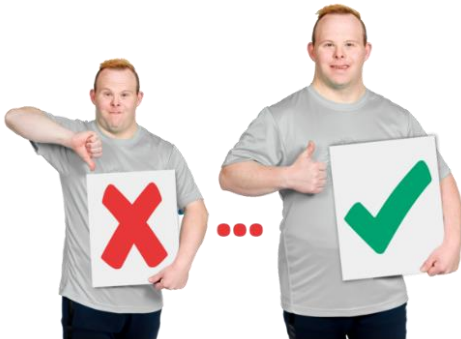


9. Do you think the services you use are good?

Yes

No

10. What can we do to make our services better?



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